

U.S. PROBATION AND PRETRIAL SERVICES OFFICER

POSITION OVERVIEW:

U.S. Probation and Pretrial Services Officers serve in a judiciary law enforcement position and assist in the administration of justice and promote community safety, gather information, supervise persons under supervision, interact with collateral agencies, prepare reports, conduct investigations, and present recommendations to the Court. For more information visit: [U.S. Probation & Pretrial Services Careers](#).

MISSION:

- 1) To assist the federal courts in the fair administration of justice.
- 2) To protect the community.
- 3) To bring about long-term positive change in individuals under supervision.
- 4) To uphold the [Charter for Excellence](#).

SOCIAL JUSTICE STATEMENT:

The United States Probation and Pretrial Services Office of the Eastern District of Wisconsin is committed to promoting the fair, impartial, and just treatment of all people. We are committed to a culture where each person feels seen, heard, and supported. We oppose racism and discrimination in all of its forms and are committed to intervening when these moments occur. We agree to listen, speak up, intervene, and learn from our own mistakes in our commitment toward social justice.

EASTERN DISTRICT OF WISCONSIN:

The Eastern District of Wisconsin (ED/WI) is comprised of the eastern third portion of the state, with the main office located in Milwaukee and a satellite office located in Green Bay. Our organization takes pride in supervising individuals based on their risk, providing thorough and informative reports and recommendations to the Court, utilizing evidence-based principles and providing resources for success. Our agency is also proud to provide a flexible work schedule, strong office culture, and accountability of staff focusing on People, Purpose and Principles. Staff wellness is a priority. We offer an on-site fitness center as well as activities based on the eight dimensions of wellness throughout the year.

Milwaukee is home to over 150 state and county parks, 1,500 acres of beaches and 150 miles of bike trails. Landmarks include the Historic Federal Building and Courthouse, Milwaukee Art Museum, Harley-Davidson Museum and Wisconsin State Fair. Home sports teams include the Brewers, Bucks, Admirals and Wave.

Visit: [Things to Do in Wisconsin](#) | [Travel WI](#).



LOCATION: Milwaukee, WI

POSTING DATE: April 13, 2026

CLOSING DATE: Open until filled. Applications received by May 8, 2026, will be given priority consideration.

AREAS OF CONSIDERATION:
Open to all qualified individuals.

EMPLOYMENT TERMS: Permanent; full-time, subject to need and funding.

CLASSIFICATION LEVEL: CL 25-28

SALARY RANGE: \$53,773 - \$121,723.
CL25: \$53,773 - \$86,092
CL27: \$62,467 - \$101,544
CL28: \$74,861 - \$121,723

Salary commensurate with experience.

Promotion potential to CL 27 and 28 without further competition.

Want to learn more about the roles of a Probation Officer? ED/WI Probation Officers are composed of three disciplines. Check out these videos on each discipline:

- [Pretrial Services](#)
- [Presentence Investigations](#)
- [Post-Conviction Supervision](#)



[WIEP / Home / Career Opportunities](#)

REPRESENTATIVE DUTIES:

Conduct investigations and prepare reports with recommendations, which require interviewing individuals and their families, as well as collecting background data from various sources. An integral part of this process is interpretation and application of policies and procedures, statutes, Federal Rules of Criminal Procedures, and may include U.S. Sentencing Guidelines, Guides, and relevant case law.

Enforce court-ordered supervision components and implement supervision strategies. Maintain personal contact with individuals under supervision. Investigate employment, sources of income, living accommodations, and associates to assess risk and compliance. Address substance abuse, mental health, domestic violence, and similar problems and implement the necessary treatment or violation proceedings, through assessment, monitoring, interventions, and counseling.

Schedule and conduct drug use detection tests and DNA collection of individuals under supervision following established procedures and protocols. Maintain paper and computerized records of test results. Maintain chain of custody of urinalysis testing materials.

Investigate and analyze financial documents and activities and take appropriate action. Interview victim(s) and provide victim impact statements to the court. Ensure compliance with Mandatory Victim Restitution Act.

Analyze and respond to any objections received from attorneys based on the officer's written court submissions. This may include resolving disputed issues and presenting unresolved issues to the court for resolution.

Communicate with other organizations and persons (such as the U.S. Parole Commission, Bureau of Prisons, U.S. Attorney's Office, U.S. Marshals, law enforcement, treatment agencies, and attorneys) concerning individuals under supervision's behavior and conditions of supervision. Identify and investigate violations and implement appropriate alternatives and sanctions. In collaboration with Supervisory Probation Officer, report violations of the conditions of supervision to the appropriate authorities. Prepare written reports of adjustment, including violation matters, and make recommendations for disposition.

Respond to judicial officer's requests for information and advice. Testify in court as to the basis for factual findings and (if warranted) guideline applications. Maintain detailed written records of case activity. May conduct surveillance and/or search and seizure at the direction of the court.

Maintain knowledge of, and compliance with, the Code of Conduct for Judicial Employees and court confidentiality requirements. Show ability to consistently demonstrate sound ethics and judgment.

Perform other duties as assigned.

MINIMUM QUALIFICATIONS:

- 1) The selected candidate must be a U.S. citizen or foreign national eligible for federal employment.
- 2) Possession of a valid driver's license.
- 3) Completion of a bachelor's degree from an accredited college or university in a field of academic study, which provides evidence of the capacity to understand and apply the legal requirements and human relations skills involved in the position.
- 4) Further, the selected candidate must have specialized experience:

CL-25: Requires one year of specialized experience, including at least one year equivalent to work at the CL-23 level or completion of the requirements for a bachelor's degree from an accredited college or university with superior academic achievement requirements.

CL-27: Requires two years of specialized experience, including at least one year equivalent to work at the CL-25 level or completion of a master's degree in field of study closely related to the position, or a Juris Doctor (JD) degree.

CL-28: Requires two years of specialized experience, including at least one year equivalent to work at the CL-27.

Promotional potential between classification levels 25 through 28 are earned and do not require further competition; promotional opportunities for specialist or supervisory positions are available to qualified employees on a competitive basis.

Specialized Experience: Progressively responsible experience in such fields as probation, pretrial services, parole, corrections, criminal investigations, or work in substance/addiction treatment, public administration, human relations, social work, psychology or mental health. Experience as a police officer, custodial or security officer, other than any criminal investigative experience, is not creditable.

EMPLOYEE REQUIREMENTS:

This position allows for retirement at age 50 with 20 years of service, any age with 25 years of service and mandatory separation at age 57. First-time appointees **must not have reached their 37th birthday at the time of appointment to meet this requirement.** Previous law enforcement officer experience under the Federal Employees' Retirement System (FERS) may be subtracted for qualified applicants over the age of 37.

Prior to appointment, the selectee considered for this position will undergo a medical examination and drug screening. Upon successful completion of the medical examination and drug screening, the selectee may then be appointed provisionally, pending a favorable suitability determination by the Court. A 10-year background investigation including FBI fingerprinting is required. In addition, as a condition of employment, incumbent will be subject to ongoing random drug screening, updated background investigations every five years and, as deemed necessary by management for reasonable cause, may be subject to subsequent fitness-for-duty evaluations. The medical requirements for law enforcement officer and officer assistant positions are available for public review on the USCourts.gov web site under [Officer and Officer Assistant Medical Requirements](#).

Critical to this role is the ability to demonstrate exceptional time management, organization, writing, and oral presentation skills. The ability to meet deadlines, despite workload, is an important part of this role. You must be a self-starter and possess an ability to develop and implement programs with minimal supervision. The ability to exercise good judgment, communicate effectively, and handle multiple tasks simultaneously are necessary in this position.

The United States District Court requires employees to adhere to the [Code of Conduct for Judicial Employees](#). Judiciary employees serve under excepted appointments and are considered "at-will". Employees are required to use Electronic Fund Transfer (EFT) for payroll deposit.

WORK ENVIRONMENT:

To support the management of caseloads, probation officers may be provided mobile phones, tablet computers, and government-owned vehicles to drive in the field. In addition, newly appointed U.S. Probation Officers receive extensive training during their first year of employment and are required to successfully complete a six week, paid national training program at the Federal Law Enforcement Training Center (Probation and Pretrial Academy), in Charleston, South Carolina <https://www.fletc.gov/>.

Work is performed in an office setting and in the community, and may involve variable hours, including nights, holidays, and weekends. Work requires regular contact with persons at all stages of the legal process: pretrial, presentence and post-conviction. Contacts are made in both generally controlled office settings, and uncontrolled home and field settings where illegal activities and violence may occur. Travel is required.

Probation officer duties require the investigation and management of alleged criminal individuals or convicted individuals who present physical danger to officers and the public. In the supervision, treatment, and interventions with these individuals, these duties require moderate to arduous physical exercise, including prolonged periods of walking and standing, physical dexterity and coordination necessary of officer safety and use of self-defense tactics.

BENEFITS:

Pay is only part of the generous total compensation package you receive while working for the Federal Judiciary. Employees also receive 13 days of vacation for the first three years (which increases with tenure), 13 days of sick leave, 11 paid holidays, retirement benefits, pension plan, and Thrift Savings Plan (TSP) including a government match of up to 5%. Optional benefits include health and life insurance (if carried for five years prior to retirement, health and life insurance

may be carried for life), dental and vision insurance, long-term care insurance, a Flexible Benefits Program which includes health, dependent care, free parking, and an in-house fitness facility. Also included is the Federal Occupational Health (FOH)/Employee Assistance Programs (EAP). Virtual and in-person training opportunities are available. Student loan forgiveness is available to qualified individuals, pursuant to the Public Service Loan Forgiveness (PSLF) program. [Federal Student Aid](#)

For more information on benefits visit: <https://www.uscourts.gov/Careers/Benefits>

HOW TO APPLY:

Applicants must email ALL required information in one/single pdf to: Jobs_wiep@wiep.uscourts.gov

- 1) **Cover letter.** Include a narrative addressing your skills and relevant experience which makes you a good candidate for this position.
- 2) **[Federal Judicial Branch Application for Employment - AO 78](#).** Save the document upon opening. Date of Birth Box 7 and the Optional Background Information on Page 5 are required for this position.
- 3) **Resume.** Include two professional and one personal reference.
- 4) **Unofficial transcripts.** If applicable, for bachelor's degree and advanced degrees. Transcripts must include date of graduation, degree(s) awarded, grade point average. If you are a final candidate, official transcripts will be required.
- 5) **Performance evaluations.** Two most recent performance evals. If not available, please address in cover letter.

If you're excited about this role but your work experience doesn't align perfectly with the representative duties, we still encourage you to apply. Email questions to Jobs_wiep@wiep.uscourts.gov.

The U.S. Probation and Pretrial Services Office will communicate with those individuals who will be invited for testing and personal interviews. Interviews will take place in Milwaukee.

The U.S. Probation and Pretrial Services Office will not reimburse candidates for interview or relocation expenses.

This office provides reasonable accommodation to applicants with disabilities. If you need reasonable accommodation for any part of the application or interviewing process, please notify the local human resources representative in the e-mail sent with your application packet. The decision on granting reasonable accommodation will be made on a case-by-case basis.

Based on office needs and with mutual agreement, the assigned duty station may change after appointment. The U.S. Probation and Pretrial Services Office reserves the right to amend or withdraw any announcement without written notice to applicants. More than one position may be filled from this announcement. If a subsequent vacancy of the same position **in either the Milwaukee or Green Bay office** becomes available within a reasonable time, the Chief U.S. Probation Officer may select a candidate from the original qualified applicant pool without reposting the position.

Equal Opportunity Employer